


<b>Form:</b>	<b>Customer Goods Return Form</b>	
<b>Document:</b>	<b>FRM-039</b>	
<b>Version:</b>	<b>02</b>	

This form is reference by ISO 9001:2008 and ISO 13485—2003 Section 7.2.1 and 8.2.1.

<b>Customer Returns</b>		<b>Pages Attached:</b> <input type="checkbox"/> No <input type="checkbox"/> Yes—No. Pages: /	
Customer Name:		Reference No #:	Date:
Customer Address:			
		State:	Postcode:
Company Name:		Contact Number:	
<b>Product Returned</b>			
Product Name:			
Product Code:		Quantity Returned:	
Reason For Return:			
<b>Goods Received (RAPP Australia Pty Ltd to Complete)</b>			
Goods Received By:			Date:
Package Received In Good Condition:	<input type="checkbox"/> No	<input type="checkbox"/> Yes	Quantity Received:
<input type="checkbox"/> Copy of this document has been provided to Sales Representative via email.			
<b>Approval (Sales to Complete)</b>			
Authorised By (Name):	Signature:	Date:	
Restocking Fee:	<input type="checkbox"/> No	<input type="checkbox"/> Yes - \$	
Is The Product:	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected	
Reason:			
Product Under Warranty:	<input type="checkbox"/> No	<input type="checkbox"/> Yes (Fill Out & Attach FRM-025 Warranty Assessment Form)	
<b>Return Address</b>			
Once this form is filled out, please return it with the goods to:			
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RAPP Australia Pty Ltd Attention: Goods Return Officer Unit 2, 160 McClelland Avenue, Lara, VIC, 3212 Australia			